



www.stcroixgas.com

415 S Second St
River Falls, WI 54022
(715) 425-6177

MAY 2018
Due Date:
May 25,
Friday

Your payment is on time if it is received on the due date by closing time at our payment locations. Mail in time to meet this date or drop your payment at:

River Falls Location:
Our office, 415 S. 2nd Street.
Due date deadline: 5 p.m.

Prescott Location:
First National Bank,
1151 N. Canton Street.
Due date deadline:
lobby - 5 p.m.,
drive-up window - 6 p.m.

Online bill payers:
allow 10 business days for
your payment check to reach
us to avoid late fees.



ONLINE: Visit us at
www.stcroixgas.com.

You can click through to pay
by credit card or check with
Payment Service Network. Or
call PSN at 877-885-7968.

There is a \$3.99 transaction
charge.

Or... AutoPay is free and auto-
matic each month—details on
our website. Pair it with Bud-
get Plan to make your gas bill
payment amount predictable.

Do you receive email bills?
We are sending them from a new email address: billing@stcroixgas.net.
Note that this is from a .net address instead of our usual .com address.



Gas Pipeline Leak Survey

As the weather warms up, you may see one of our employees patrolling your yard with a hand-held gas leak detector.

If you are unsure about a person you see in your yard, call us at 715-425-6177 to ask if we have someone on duty in your area.

Federal regulations require that all gas utilities patrol their pipelines regularly to check for underground gas leaks.

Each year we patrol all of our mains in public rights of way, including the Hammond, Prescott and River Falls downtown business districts, and one-fifth of our service lines on customer property.

The electronic leak detection equipment we use is highly sensitive. The technology senses tiny amounts of methane (the primary ingredient of natural gas).

If we find a leak, it is classified and scheduled for repair. It is rare for us to find a leak, thanks to the quality of pipe in our system and non-corrosive soils in this area.

BUILT BETTER FOR YOUR PEACE OF MIND



Wish you could have proof that your new home is more energy efficient, comfortable, durable, and safer than the typical home built in Wisconsin? That's exactly what you get with Focus on Energy's New Home Certification Program.

You can rest easy knowing your home is inspected at least twice by a third-party energy expert to ensure Program standards for optimal energy efficiency are met.

DID YOU KNOW?

On average, Certified New Home owners save about \$600 per year on their utility bills!



GET STARTED TODAY!

For additional program details, and to locate participating builders in your area, visit focusonenergy.com/newhomes.

Questions?

800.762.7077
newhomes@focusonenergy.com

*Some programs require that a resident must be a customer of a participating natural gas AND electric utility. Find out if your electric utility participates at focusonenergy.com/utilities.



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